

# INCD Information Management System

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INCD is a Portuguese digital infrastructure that provides computing and data oriented services for research and education in all scientific domains. INCD has been part of the national roadmap of research infrastructures and is a member of the Portuguese Advanced Computing Network (RNCA).

As a national infrastructure, INCD needs to fulfill statutory, legal and funding related obligations. For these purposes INCD needs to collect, manage and report on a wide range of present and past information regarding access requests, supported projects, usage, research results and impact. This information is also essential for the management of users and projects and therefore has been kept separate across several different systems and databases.

In order to streamline and improve the management of the required information INCD is developing a new information system. With this system INCD aims to facilitate both the administrative and technical aspects of its operation including: user and projects management, helpdesk and support, keeping track of results such as scientific publications, patents, thesis and dissemination materials, and finally make easier the production of statistics and reports. This presentation will focus on the system requirements, challenges and design.

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